

KNOW YOUR RIGHTS

HOW TO RENEW YOUR SECTION 22/24 PERMITS ONLINE, THROUGH THE DEPARTMENT OF HOME AFFAIRS

BEFORE YOU BEGIN THE PROCESS PLEASE NOTE:

Do not send more than one application for extension per email message, regardless of whether more than one person is joined to the file.

The same email address can be used for another application for extension, but this should come in a different email message. Please note that Refugee Reception Offices remain closed during this period.

THIS IS A FREE SERVICE

Be careful of scams and people charging money for the renewal of your documentation. If you are asked to pay anything, you should report it to the National Anti-Corruption Hotline on 0800 701 701 and the Home Affairs Counter Corruption Unit on 012 406 4318.

STEP 1

Email the relevant email address requesting to extend your permit/visa

For Section 22 holders: DTRRC.Extension22@dha.gov.za
For Section 24 holders: DTRRC.Extension24@dha.gov.za

STEP 2

The Department of Home Affairs will reply to your email with instructions of what to do next, including:

- Completing a short form that must be signed – either digitally or by printing, signing and scanning it.
- Scanning your previous permit.
- Providing your telephone number, email address, and residential address.

STEP 3

Reply to the Department of Home Affairs' email with the information requested. The Department of Home Affairs will then reply to your email with either a permit extension in the email (in most cases); or a referral letter requesting further information and/or that you visit the RRO where your file is.

This information is provided by the Department of Home Affairs.

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HUMAN RIGHTS